About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the ᴇᴢᴠɪᴢ ™ website (http://www.ezviz.com).

Revision Record

New release – January, 2023

Trademarks Acknowledgement

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Legal Disclaimer

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Overview

As an intelligent storage device, Personal Cloud can be linked to smart cameras for video storage by EZVIZ App.

1. Package Contents
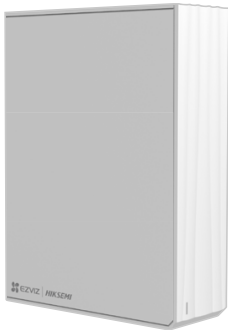
Personal Cloud (x1)
(hereinafter referred as to "device")
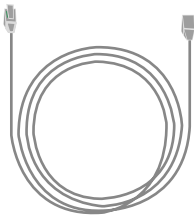
Network Cable (x1)

Power Adapter (x1)

Screw Kit (x1)

Screwdriver (x1)

Regulatory Information (x1)

Quick Start Guide (x1)

ⓘ All device's appearances are subject to the one you have bought.

2. Basics

Latch ———

——— Top Cover
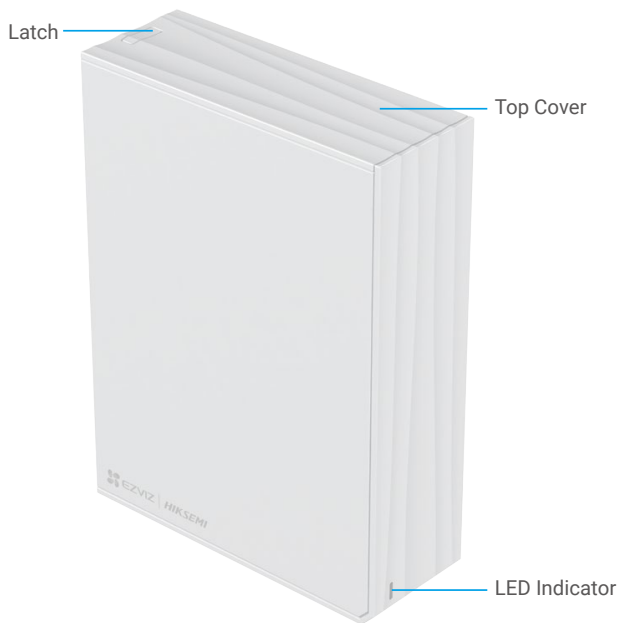
——— LED Indicator

* **LED Indicator**	
Solid Yellow	Device starting up
Fast-flashing Yellow	• Disk not inserted/disk exception • Network cable not inserted
Solid Blue	Device running properly

POWER Button
RESET Hole
USB Port
100-megabit Network Port
Power Port
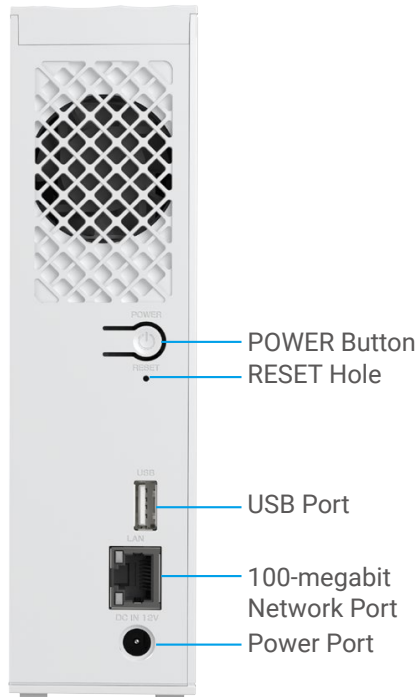
∗ POWER Button

Power on： Press Once

Power off： Press and hold for 3s

∗ RESET Hole

After the device powered on, poke the RESET Hole for 3s to reset the device parameters, and the personal storage data will be retained

∗ USB Port

Import and export data via App by connecting USB flash drive

∗ POWER Port

Used for connecting power adapter (12V $=$ 1.5A)

∗ 100 Mbps Ethernet Port

For device network connection by inserting network cable

Get the EZVIZ App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ App by searching for "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.

EZVIZ App	
Download on the App Store	GET IT ON Google Play
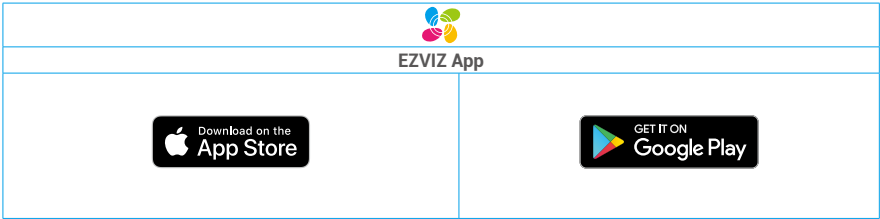
ⓘ If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for "EZVIZ".

Device Installation

⚠️ · Before installation, make sure that all components are completely prepared.
· Please do not disassemble the product. Any attempt to disassemble the product or damage caused due to misuse will void the product's warranty.
· Before installing, uninstalling, or handling the disk, be sure to disconnect the device's power supply and ensure that your hands are dry.
· Please install antivirus software on your mobile phone or PC, scan and update regularly to avoid any damages caused by virus.
· Under no circumstances does this company make any warranties regarding the data stored on this device. We shall not be held liable for any damages, whether tangible or intangible, resulting from the loss of any data stored on the device.
· Protect the device from any violent vibrations, otherwise mulfunctions or data lossing will be caused due to it.

1. Press down the latch on the top cover of the device, and then remove the top cover by pulling it as the figure shows at the same time.
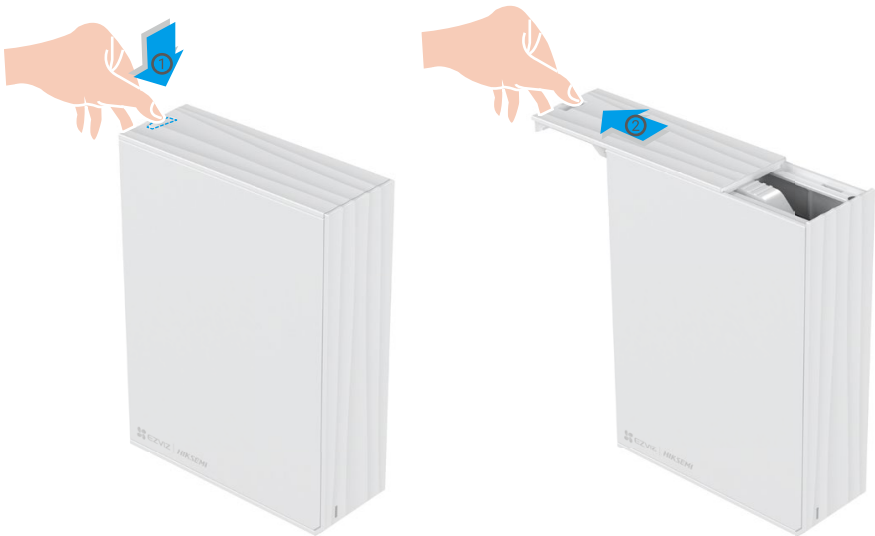
2. Holding onto the device body with one hand, and then press down on the latch with your other thumb, while using your index and middle fingers to lift the bracket up and away from the device.
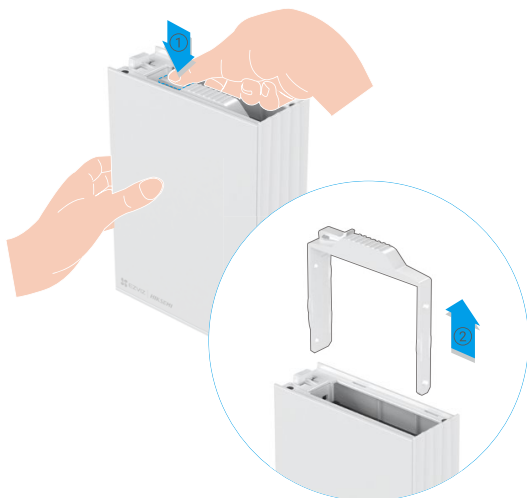
3. Fix the disk (purchased separately) by aligning the removed bracket according to the directional diagram, and then use four screws to secure it in place.
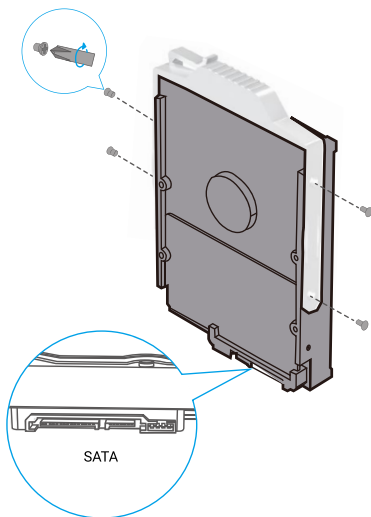
SATA

ⓘ When assemble the disk, fix the bracket on the end of the device which is far away from the SATA port.

4. Insert the assembled bracket into the device body.
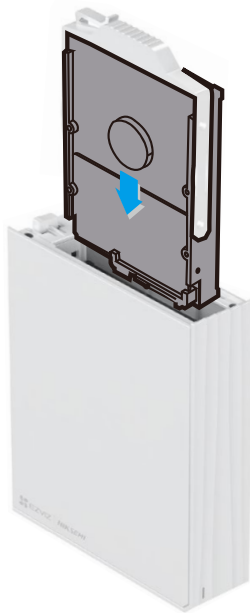
5. Align the device's latch and put the top cover of the device over it.
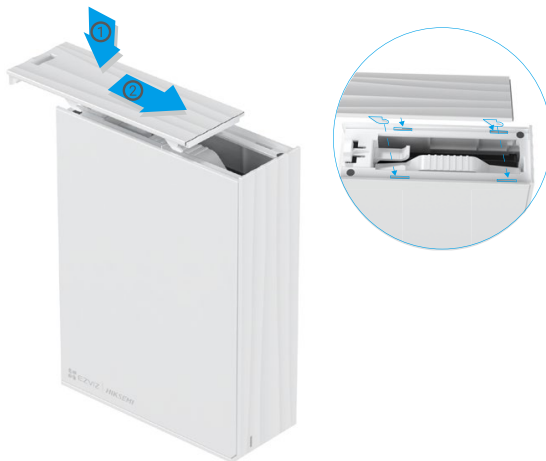
6. Push the top cover of the device into the device body until it clicks into place.

Connect to the Internet

1. Connect the device to the router with network cable.

2. After connect the power adapter to the device, and then plug the power adapter into an electrical outlet.

3. Make sure your mobile phone has connected to the Wi-Fi.

4. You can manage the device by EZVIZ App.

12V $=$ 1.5A

Add Your Device to EZVIZ App

1. Log in to your account through EZVIZ App, tap the device adding icon and then the QR code scanning interface will be displayed.

2. Scan the QR code on the bottom of the device or on the cover of the user manual.

3. Add the device by following the wizard on the App.

4. For more functions, please download the HIKBOX App by scanning the below QR code or searching for "HIKBOX" in the App Store or Google Play™.

ⓘ After adding successfully, the LED indicator of the device will be solid blue.

Operations on the EZVIZ App

ⓘ The App interface may be different due to version update, and the interface of the App you installed on your phone shall prevail.

1. Detail Page

When you launch the EZVIZ App, you can manage your device as needed on the homepage.
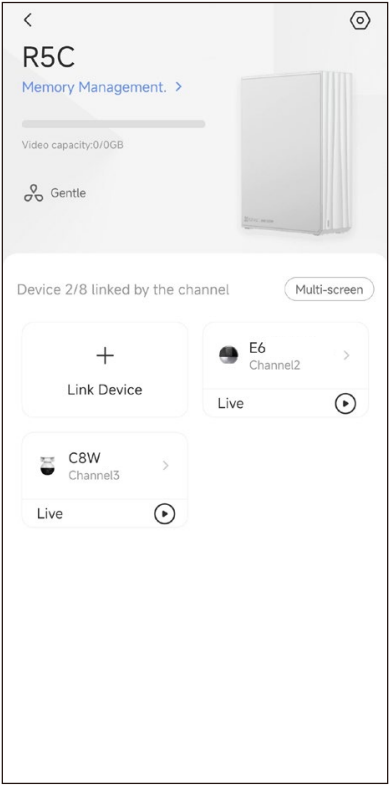
Icon	Description
⬡	Settings. View or change the device settings.
⚙	Fan Speed Mode. Tap to select the fan speed mode (Smart Mode, Gentle, Original, Strong) as you needed.
▶	Live View. Tap to redirect to live view page of the selected camera.
Multi-screen	Multi-screen. Tap to view all your devices at the same time.

2. Settings
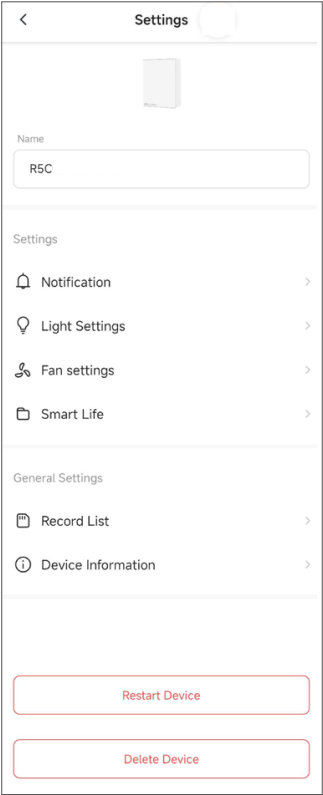
Parameter	Description
Device Name	Customize the name of your device.
Notification	On/off the offline notification on App-side.
Light Settings	On/off the device status light.
Fan Settings	Select different fan speed mode as you needed.
Smart Life	After **download the HIKBOX App**, you can enjoy more functions of the device.
Record List	You can see the used space and manage your disk here.
Device Information	You can see the device information here.
Restart Device	Tap to restart the device.
Delete Device	Tap to delete the gateway from EZVIZ App.

SPECIFICATION

Parameters	Descriptions
Product Size(H*W*D)	186mm x 138mm x 50mm
Compatible Disk Type	3.5" / 2.5" SATA III / SATA II x1
Maximum Internal Raw Capacity	8TB (1 x 8TB)
External Port	USB 2.0 x 1
LAN Port	1FE (RJ-45) x1
Weight	0.75 kg
Power Input	12V ⎓ 1.5A
HDD Hibernation	Support
Scheduled Power On/Off	Support ⓘ Please go to HIKBOX App to operate it.
Working Temperature	0 - 40℃
Working Humidity	5% - 95%RH

INFORMATION FOR PRIVATE HOUSEHOLDS

1. Separate collection of waste equipment: Electrical and electronic equipment that has become waste is referred to as waste equipment. Owners of waste equipment must dispose of it separately from unsorted municipal waste. In particular, waste equipment does not belong in household waste, but in special collection and return systems.

2. Batteries and rechargeable batteries as well as lamps: Owners of waste equipment shall, as a rule, separate waste batteries and rechargeable batteries that are not enclosed in the waste equipment, which can be removed from the waste equipment without being destroyed, from the waste equipment before handing them in at a collection point. This does not apply if waste equipment is prepared for reuse with the participation of a public waste management authority.

3. Options for returning waste equipment: Owners of waste equipment from private households can return it free of charge to the collection points of the public waste management authorities or to the take-back points set up by manufacturers or distributors within the meaning of the Electrical and Electronics Equipment Law. Stores with a sales area of at least 400 m² for electrical and electronic equipment and those grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or on a permanent basis and make it available in the market are required to take it back. This also applies in the case of distribution using means of distance communication, if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². Distributors shall, in principle, ensure take-back by providing suitable return facilities at a reasonable distance from the respective end user. The possibility of returning waste equipment free of charge exists for distributors who are obliged to take it back, among other things, if a new similar device that essentially fulfills the same functions is delivered to an end user.

4. Privacy Notice: Waste equipment often contains sensitive personal data. This applies in particular to devices of information and telecommunications technology such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the waste equipment to be disposed of.

5. Meaning of the symbol "crossed-out wheelie bin": The symbol of a crossed-out wheelie bin regularly depicted on electrical and electronic equipment indicates that the respective device is to be collected separately from unsorted municipal waste at the end of its service life.